

GENERAL TERMS AND CONDITIONS

I. GENERAL PROVISIONS

1. These General Terms and Conditions constitute an integral part of the presented offer and, after acceptance of the offer together with the design of the work, define the content of the contract concluded between the Client and PRETENDE Sp. z o.o., Szczyńska 50, 80-176 Gdańsk, NIP: 584 280 60 02, REGON: 22-06-47-257 (hereinafter referred to as PRETENDE).
2. PRETENDE offers:
 - a. execution of the work /advertising sign/ with collection by the Client from a place in the Tri-City indicated by PRETENDE,
 - b. execution of the work /advertising sign/ with delivery to the Client by dedicated transport, the cost of which is borne by the Client,
 - c. execution of the work /advertising sign/ with installation by PRETENDE, for an additional installation fee.

II. OFFER AND CONCLUSION OF THE CONTRACT

1. The offer is prepared on the basis of data provided by the Client. Preparation of an offer on the basis of data provided by the Client is free of charge. The scope of the offer depends on the scope of the Client's inquiry and the arrangements made by PRETENDE with the Client after receipt of the inquiry.
2. As a rule, the offer includes:
 - a. a valuation of the order with an indication of what is included in the valuation, including, among other things, the remuneration for execution of the work, the price for dedicated transport in the case of an order without installation, and the remuneration for installation in the case of an order with installation by PRETENDE,
 - b. the order completion time, calculated each time from the Client's acceptance of the design of the work,
 - c. photographs of similar example projects completed by PRETENDE.
3. The offer does not include a visualization of the work and does not include the graphic design of the work. The visualization of the work and the graphic design of the work will be presented to the Client for approval before commencement of order execution.
4. The Client is responsible for providing and installing an internal astronomical timer or twilight sensor. These elements are not supplied by PRETENDE and do not constitute components of the work.
5. After preparing the offer, PRETENDE presents it to the Client for acceptance.
6. The offer, with respect to price, is valid only for the period indicated as the payment deadline resulting from the issued pro forma invoice.
7. Failure to pay the amounts due under the pro forma invoice results in expiry of the price offer. After expiry of the payment deadline under the pro forma invoice, PRETENDE reserves the right to recalculate the price resulting from the offer.
8. Acceptance of the offer by the Client and timely payment of the remuneration on the basis of the issued pro forma invoice is equivalent to conclusion of a contract for specific work with the

content

resulting from the offer, these General Terms and Conditions and the terms resulting from the design of the work.

9. The date of payment is the date on which the funds are credited to PRETENDE's bank account.
10. The price offer is calculated on the basis of prices applicable on the date of preparation of the offer and taking into account the deadline for execution of the work and the expected date of its installation. If the Client is late with payments, submits comments or changes to the design of the work late, delays arranging the installation date of the work or arranges delayed installation of the work later than the 14th day from the date on which the Client is notified that the work has been completed, and due to the passage of time there are changes in the prices of materials or services, PRETENDE reserves the right to change the amount of remuneration by the increase in prices of materials and services over time. Payment of the changed remuneration is a condition for execution of the work and provision of additional services, including, for example, installation of the work.

III. PROCEDURE FOR DETERMINING THE DESIGN OF THE WORK

1. The condition for commencing preparation of the preliminary design of the work is acceptance of the offer and payment of the full value of the order specified in the offer on the basis of the pro forma invoice issued by PRETENDE.
2. In the case of permanent cooperation and in individually agreed cases, PRETENDE may commence preparation of the preliminary design after payment of the advance payment agreed with the Client.
3. After conclusion of the contract, the Client communicates regarding performance of the contract only with the Client account manager.
4. After conclusion of the contract, PRETENDE commences preparation of the preliminary design of the work, which includes:
 - a. description of the work,
 - b. graphic design of the work, including a full visualization of the work,
 - c. exact dimensions of the composition based on the dimensions of the work agreed upon when concluding the contract,
 - d. full description of the colour scheme,
 - e. details concerning the electrical installation,
 - f. outline of the structure of the work with specification of its dimensions,
 - g. details concerning execution of the work,
 - h. additional information regarding installation of the work and safety recommendations.
5. The preliminary design is submitted to the Client for acceptance without delay, within no more than 7 days from the date of payment.
6. The Client has the right to introduce corrections to the preliminary design of the work. After the corrections are submitted, PRETENDE applies the changes within no more than 7 days.
7. The first three consecutive changes to the design are free of charge. The fourth and subsequent changes to the design are subject to a fee of PLN 250 net each (plus applicable VAT) on the basis of an issued VAT invoice. After payment of the amount due within the deadline resulting from the issued VAT invoice, PRETENDE applies the changes within no more than 7 days and presents the revised design to the Client.

8. At the stage of agreeing the design of the work, a change of its parameters by the Client is permitted. All costs resulting therefrom shall be borne by the Client. If a change of the parameters of the work affects the value of the order specified in the offer, the Client is obliged to pay the missing part of the remuneration. Payment is made on the basis of the pro forma invoice issued by PRETENDE. If a change of the parameters of the work affects the order completion deadline specified in the offer, PRETENDE will indicate a new deadline, which will amend the order completion deadline.
9. The Client is obliged to review the preliminary design of the work and the revised design of the work, if changes have been made to the design, each time within 7 days from the date on which it is submitted to the Client by PRETENDE. PRETENDE, in cooperation with the Client, agrees the final form of the design of the work. In the event of lack of cooperation on the part of the Client in agreeing the design of the work, PRETENDE will set the Client a final deadline to accept the design of the work or to indicate comments. After ineffective expiry of the set deadline, PRETENDE is entitled to withdraw from the contract, and the Client is obliged to pay the amount of PLN 5,000 net (plus applicable VAT) for preparation of the preliminary design. In the event of withdrawal from the contract, the remuneration paid, less PLN 5,000 net (plus applicable VAT), shall be refunded within 60 business days from the date of withdrawal from the contract by PRETENDE to the bank account from which payment was made or to an account indicated by the Client.

IV. ORDER EXECUTION

1. PRETENDE commences order execution after the Client has accepted the design of the work, and if changes increasing the order value have been introduced into the design of the work, after the date of acceptance of the revised design of the work and payment of the missing part of the remuneration.
2. The order completion deadline is calculated from the date on which the Client accepts the design of the work, and if changes increasing the order value have been introduced into the design of the work, after the date of acceptance of the revised design of the work and payment of the missing part of the remuneration. The order completion deadline specifies the date on which the completed work will be ready for collection by the Client or delivered, if the work has been ordered with delivery by dedicated transport. The date of collection of the work by the Client and the date of installation of the work are agreed with the Client.
3. PRETENDE reserves the right to extend the order completion deadline in cases where the Client requests the use of non-standard materials unavailable in Poland for execution of the work, including, among other things, selection of an unusual colour of plexiglass, decorative sheet metal, etc., and the deadline for production and delivery to PRETENDE of the selected materials by the manufacturer is beyond PRETENDE's control. In such cases, PRETENDE will inform the Client of the possible extension of the order completion deadline, and the Client will not assert any claims against PRETENDE due to the extension of the order completion deadline. Extension of the order completion deadline in cases where the Client requests the use of non-standard materials unavailable in Poland for execution of the work does not entitle the Client to terminate the contract (by notice, withdrawal, etc.).
4. At the Client's request, provided that it is possible due to the specification of the work and the stage of its execution, after PRETENDE has commenced order execution, the parameters of the

ordered work may be changed (PRETENDE decides whether such change is possible). All costs resulting therefrom shall be borne by the Client. A change of the parameters of the work may affect the order completion deadline.

5. The costs of changing the parameters of the work after commencement of order execution, constituting the difference between the costs agreed before commencement of order execution and the costs of executing the work with parameters changed at the Client's request, are payable in full before

PRETENDE commences order execution on the terms changed by the Client. Payment is made on the basis of the pro forma invoice issued by PRETENDE.

6. If a change of the parameters of the work at the Client's request affects the order completion deadline, PRETENDE will indicate a new order completion deadline calculated from the date of payment of the amount referred to in item 5 above, which will amend the previous order completion deadline.
7. PRETENDE notifies the Client that the work has been completed.

V. CANCELLATION OF THE ORDER

1. The Client may cancel the order until order execution commences. In such case, the Client is obliged to pay the amount of PLN 5,000 net (plus applicable VAT) for preparation of the preliminary design. The remuneration paid, less PLN 5,000 net (plus applicable VAT), shall be refunded within 60 business days from the date of cancellation of the order to the bank account from which payment was made or to an account indicated by the Client.
2. If the Client cancels the order after PRETENDE has commenced its execution, the remuneration paid is non-refundable, and the Client is obliged to pay the remaining part of the remuneration in full, excluding the costs of delivery by dedicated transport (in the case of an order with delivery without installation of the work) and the costs of installation of the work (in the case of an order for the work with installation).
3. If the Client cancels order execution after the preliminary design preparation stage (in accordance with section III), the Client is obliged to cover the cost of preparing that design in the amount of PLN 5,000 net.
4. If prototypes, samples or other test elements have been made as part of the preliminary design, the cost of their execution is determined individually for each item and added to the final settlement. The Client is obliged to cover those costs in the full net amount.
5. Any overpaid advance payment will be refunded after full settlement of the costs referred to in paragraphs 3 and 4.
6. The settlement referred to in paragraph 5 will be made within 60 business days from the date on which PRETENDE receives the Client's written confirmation that the Client accepts the cancellation terms consistent with these Terms and Conditions. The period begins only after the Client's explicit acceptance of those terms.

VI. COLLECTION OF THE WORK BY THE CLIENT

In the case of an order without installation, the Client collects the work from the place in the Tri-City indicated by PRETENDE:

1. The Client is obliged to collect the work on a date agreed with PRETENDE, no later than 3 business days (Monday to Friday) from the date on which the Client is notified that the work has been completed, from a place indicated by PRETENDE located in the Tri-City, at the Client's own cost.
2. After 3 days, PRETENDE charges a storage fee for the work in the amount of PLN 250 net

(plus applicable VAT) for each commenced day of storage. PRETENDE has the right to retain the work until the storage fee due has been paid. After 30 days from the date on which the work was to be collected, PRETENDE is not liable for accidental destruction or damage to the work, and furthermore, in the absence of the possibility of further storage, the work may be disposed of at the Client's cost.

VII. DELIVERY OF THE WORK BY DEDICATED TRANSPORT

1. At the Client's request and at the Client's cost, PRETENDE delivers the completed work to the Client by dedicated transport. The cost of transport is borne by the Client.
2. The cost of transport is included in the price presented in the offer, provided that the Client requested delivery of the work when the offer was presented. If the Client submitted such request later, the amount due for transport is payable before shipment of the work.
3. PRETENDE ships the work within 3 business days from the date on which the Client is notified that the work has been completed.
4. At the Client's request, the shipment date may be later; however, for each day of storage after the third day, PRETENDE charges a storage fee for the work in the amount of PLN 250 net (plus applicable VAT) for each commenced day of storage. PRETENDE has the right to retain the work until the storage fee due has been paid. After 30 days, PRETENDE is not liable for accidental destruction or damage to the work, and furthermore, in the absence of the possibility of further storage, the work may be disposed of at the Client's cost.
5. The Client is obliged to report visible physical defects of the work upon delivery and unloading of the work, under pain of losing rights under the guarantee.
6. Before shipment of the work, PRETENDE prepares photographic documentation of the work handed over for transport.

VIII. INSTALLATION OF THE WORK

1. PRETENDE offers installation of the work for a fee, at the Client's request.
2. PRETENDE delivers the work to the place of installation at its own cost, subject to the exceptions indicated below.
3. The cost of installation of the work is determined on the basis of the parameters of the place of installation indicated by the Client. If during installation it turns out that the parameters of the place of installation differ from those indicated by the Client, as well as in the event of a change of the place of installation after the costs of installation of the work have been determined, PRETENDE reserves the right to change the costs of installation of the work. Acceptance by the Client of the changed costs of installation of the work is a condition for continuation of installation of the work.
4. The Client is obliged to provide PRETENDE with all information concerning the place of installation of the work and the substrate to which the work is to be installed (technical drawings, building sections, photographs, etc.).
5. The substrate for installation of the work on the roof of a building is the mounting structure (if

required), which is not a component of the ordered work and should be prepared by the Client. The Client bears the costs of preparing the substrate for installation of the work.

6. The Client is responsible for preparing the place of installation of the work, including, among other things, providing the appropriate power supply and, in the case of installation on a roof, all fixing points for the work to the roof, hardened substrate or roof parapet. The Client is responsible for preparing mounting holes, mounting plates, fixing pins or fixing anchors. If the substrate to which the advertising sign is installed remains under warranty, the Client is responsible for proper insulation of the substrate after completion of installation of the work.
7. The Client is responsible for removing the lightning protection system and reinstalling it after installation of the work, selecting the colour of the power cable, making the place of installation of the work available, and obtaining all consents, including administrative consents necessary for installation of the work (for example, a permit to occupy a road lane, if this is necessary for proper installation of the work).
8. The Client is obliged to indicate a safe place of installation of the work so that no cables, installations or wiring hidden in the facade run through the anchoring point of the work. PRETENDE is not liable for any damage to cables, installations or wiring hidden under the place of installation of the work if their location has not been indicated by the Client.
9. The Client is obliged to indicate the specification of materials from which the substrate for installation of the work is made. If the Client does not indicate such material specification, PRETENDE installs the work at the Client's sole risk and sole responsibility.
10. PRETENDE will inspect the place of installation of the work after conclusion of the contract and after payment of the remuneration. After inspecting the place of installation of the work, PRETENDE will indicate what actions the Client should perform in order to properly prepare the place of installation of the work.
11. If, after inspecting the place of installation of the work, PRETENDE determines that installation of the work in the place indicated by the Client is not recommended, in particular for safety reasons, PRETENDE has the right to refuse installation of the work if the Client does not indicate another appropriate place of installation of the work. To the extent possible, PRETENDE will indicate the suggested place and method of installation of the work. If the Client does not accept the place and method of installation suggested by PRETENDE, PRETENDE and the Client have the right to cancel the installation service. In the above cases of PRETENDE's refusal to install the work or in the event of the Client's cancellation of the installation service, the Client is obliged to cover the costs of PRETENDE's inspection of the place of installation of the work in the amount of PLN 500 net. The fee for the installation service, less PLN 500, is refunded to the Client within 14 days from the date of cancellation of installation of the work or from the date of refusal to install the work.
12. PRETENDE is not liable for improper provision by the Client of information necessary for installation of the work, for improper preparation of the place of installation by the Client, for irregularities in providing the power source, for failure by the Client to obtain the appropriate consents or permits necessary for installation of the work, or for possible adverse effects of installation of the work in the manner specified by the Client, which was not suggested by PRETENDE.
13. Installation of the work is confirmed by an acceptance protocol signed by the Client and by PRETENDE.

IX. INSTALLATION DATE

1. The date of installation of the work is arranged with the Client without delay after order execution.
2. The Client is obliged to make the place of installation of the work available to PRETENDE on the agreed date.
3. Installation of the work takes place on the date agreed with the Client, no later than 14 days from the date on which the Client is notified that the work has been completed, and depends on weather conditions (PRETENDE does not install the work in strong wind, during heavy precipitation or in high temperatures). Installation of the work takes place on business days from 9:00 a.m. to 4:00 p.m. (this does not apply to shopping centres). Installation of the work does not take place during work performed by other contractors at the facility if such work could hinder installation of the work (for example, loud work such as welding, use of irritating chemicals by contractors, etc.). If during installation it turns out that work hindering installation of the work is being performed at the facility, the Client will agree another installation date with PRETENDE and will bear the costs of the additional installation date in the amount of PLN 1,000 net (plus applicable VAT).
4. The agreed installation date may be changed up to 48 hours before the installation date. Cancellation of installation by the Client 48 hours before the installation date results in the Client's obligation to pay the amount of PLN 1,000 net (plus applicable VAT). Payment of the amount due is a condition for arranging another installation date for the work.
5. If installation of the work does not take place within 14 days from the date on which the Client is notified that the work has been completed for reasons attributable to the Client, the Client is obliged to:
 - a. collect the work within the next 3 days at the Client's own cost and store the work in an unchanged condition until the agreed installation date of the work, or
 - b. cover the costs of transport of the work and storage of the work in an unchanged condition until the agreed installation date of the work. The Client covers the costs of transport of the work before shipment of the work on the basis of a VAT invoice issued by PRETENDE.
6. In the absence of collection of the work or in the absence of payment of the costs of transport of the work referred to in item 5 above, PRETENDE charges a storage fee for the work in the amount of PLN 250 net (plus applicable VAT) for each commenced day of storage. PRETENDE has the right to retain the work until the storage fee due has been paid. After 30 days, PRETENDE is not liable for accidental destruction or damage to the work, and furthermore, in the absence of the possibility of further storage, the work may be disposed of at the Client's cost.
7. From the moment the work is taken into possession or from the moment the work is handed over to the person collecting it on behalf of the Client, the Client bears responsibility for accidental loss or damage to the work and is obliged to store it in an unchanged condition until the agreed installation date.

X. SETTLEMENT OF THE CONTRACT

After completion of the order, and in the case of installation of the work, after signing the acceptance protocol, PRETENDE issues a VAT invoice covering the previously issued pro forma invoices.

XI. GUARANTEE AND STATUTORY WARRANTY FOR DEFECTS

1. PRETENDE provides a 12-month quality guarantee for the completed work. The guarantee period begins on the date on which the Client is notified that the work has been completed.
2. The guarantee covers only defects inherent in the completed work.
3. Under the guarantee, PRETENDE is obliged to repair the work.
4. The guarantee does not cover replacement of burnt-out bulbs or their delivery, replacement or repair of broken neon glass, replacement or repair of electronic LED and neon power supplies, or replacement or repair of neon transformers.
5. Any interference with the work by the Client or through third parties excludes rights under the guarantee.
6. Failure to maintain the neon excludes rights under the guarantee.
7. The document entitling the Client to guarantee protection is proof of purchase: a receipt (VAT invoice).
8. PRETENDE reserves a tolerance of error of up to 5% in execution of the work (dimensions of the work, including height and width). The Client accepts the possibility of discrepancies of up to 5% in the dimensions of the work.
9. Differences in the size of the work of up to 5% do not constitute a hidden defect of the work and do not entitle the Client to assert any claims against PRETENDE.
10. In relations between entrepreneurs, the provisions of Articles 556 et seq. of the Civil Code concerning statutory warranty for defects are excluded (Article 558 § 1 of the Civil Code).

XII. COMPLAINT PROCEDURE

1. Complaints under statutory warranty for defects:
 - a. Notices of defects concerning the work and submission of the appropriate request should be made by e-mail to: kontakt@pretende.pl or in writing to the address: PRETENDE Sp. z o.o., Szczęśliwa 50, 80-176 Gdańsk.
 - b. The notice of defects should include as much information and as many circumstances concerning the subject of the complaint as possible, in particular the type and date of occurrence of the irregularity and contact details. It is recommended to provide photographic documentation of the work complained of. The information provided will significantly facilitate and accelerate examination of the complaint.
 - c. Where necessary to assess physical defects of the work, the work should be delivered to the address: PRETENDE Sp. z o.o., Szczęśliwa 50, 80-176 Gdańsk.
 - d. PRETENDE will respond to the Client's request without delay, no later than within 14 days from the date of receipt of the notice of defects. The response to the complaint will be sent to the e-mail address provided by the Client, unless the Client requests a response in another manner indicated by the Client.
 - e. In the case of a complaint submitted by a Client who is a consumer or an entrepreneur with consumer rights, failure to examine the complaint within 14 days is equivalent to accepting it.
 - f. In connection with a complaint by a Client who is a consumer, PRETENDE covers

the costs of collection, delivery and replacement of the work with a defect-free work.

2. Complaints under the guarantee:

- a. If defects are found in the work, the Client is obliged, under pain of losing rights under the guarantee, to notify PRETENDE thereof by e-mail to: kontakt@pretende.pl or in writing to the address: PRETENDE Sp. z o.o., Szczęśliwa 50, 80-176 Gdańsk, within no more than 3 days from the date of discovering the defect.
- b. The notice of defects should include as much information and as many circumstances concerning the subject of the complaint as possible, in particular the type and date of occurrence of the irregularity and contact details. It is recommended to provide photographic documentation of the work complained of. The information provided will significantly facilitate and accelerate examination of the complaint.
- c. Where necessary to assess physical defects of the work, it should be delivered to the address: PRETENDE Sp. z o.o., Szczęśliwa 50, 80-176 Gdańsk.
- d. PRETENDE will respond to the Client's request without delay, no later than within 14 days from the date of receipt of the notice of defects. The response to the complaint will be sent to the e-mail address provided by the Client, unless the Client requests a response in another manner indicated by the Client.
- e. If the defect is subject to removal under the granted guarantee, the Client is obliged to deliver the work to PRETENDE for repair at the Client's own cost. Delivery of the work to the Client after its repair takes place at PRETENDE's cost.
- f. PRETENDE removes defects in the work within 30 business days from the date on which the work is delivered for repair.
- g. If the defect is not subject to removal under the granted guarantee, the Client shall reimburse PRETENDE for the costs incurred in determining the causes of the defect, including, among other things, travel costs, costs of necessary expert opinions and costs of sending the work back to the Client.

XIII. PROVISIONS CONCERNING CONSUMERS

1. A Client who is a Consumer or an entrepreneur with consumer rights and who concluded a distance contract may withdraw from it without stating reasons by submitting an appropriate written statement within 14 days.
2. The 14-day period is calculated from the date of receipt of the work (taking possession of the work), and if the order includes several works delivered successively, from the date of receipt of the last of the ordered works.
3. To meet the 14-day deadline, it is sufficient to send a statement of withdrawal from the contract. A template statement of withdrawal from the contract will be issued together with the work. Use of the offered template statement of withdrawal from the contract is not mandatory.
4. The completed and signed statement of withdrawal from the contract should be sent by post to the address: PRETENDE Sp. z o.o., Szczęśliwa 50, 80-176 Gdańsk or by e-mail to: kontakt@pretende.pl.
5. If the Client uses the option to send the statement by e-mail, the Client will promptly receive confirmation of receipt of the information on withdrawal from the contract on a durable medium, by e-mail.
6. In the event of withdrawal from the contract, the contract is deemed not to have been

concluded. What the parties have provided is subject to return.

7. The Consumer is obliged to return the work without delay, but no later than within 14 days from the date on which the Consumer withdrew from the contract. PRETENDE will withhold reimbursement of payments received from the Client until the work has been received back or until the Client has provided proof of sending it back, whichever occurs first.
8. The work should be returned to: PRETENDE Sp. z o.o., Szczęśliwa 50, 80-176 Gdańsk.
9. PRETENDE will refund the value of the work together with the costs of its delivery using the same method of payment as used by the Client, unless the Client has expressly agreed to another method of refund that does not involve any costs for the Client.
10. The Client is liable for any reduction in the value of the work resulting from use of the work in a manner exceeding what is necessary to establish the nature, features and functioning of the work.
11. A Client withdrawing from the contract bears only the direct costs of returning the work to PRETENDE, unless PRETENDE has agreed to bear them or has not informed the Client of the obligation to bear those costs. If the Client selected a method of returning the work other than the cheapest ordinary method of delivery offered by PRETENDE, PRETENDE is not obliged to refund to the Client the additional costs incurred by the Client.
12. The right to withdraw from a distance contract does not apply to the Client in the case of a contract:
 - a. where the subject of performance is a non-prefabricated item manufactured according to the Client's specification or intended to satisfy the Client's individual needs,
 - b. where the subject of performance is goods delivered in sealed packaging which cannot be returned after opening the packaging due to health protection or hygiene reasons, if the packaging has been opened after delivery,
 - c. where the subject of performance is goods which, after delivery, due to their nature, become inseparably connected with other goods.
13. The right to withdraw from the contract applies to both PRETENDE and the Client if the other party fails to perform its contractual obligation within a strictly specified period.

XIV. OTHER PROVISIONS

1. PRETENDE assures that the completed works are not duplicated.
2. It is prohibited, without PRETENDE's prior written consent, to copy, reproduce, disseminate or make available to third parties any text, graphics, logotypes, icons, images, photographs, audio files, video files, data files, presentations, preliminary designs or any other data made available to the Client in performance of the contract for specific work and published on the website www.pretende.com.
3. PRETENDE recommends maintenance of neon signs once a year; failure to maintain a neon sign may result in its ignition. In the absence of maintenance of the neon sign, the guarantee does not apply. At the Client's request, PRETENDE provides maintenance services for separately agreed remuneration.
4. Contracts concluded by PRETENDE are concluded and performed in accordance with Polish law.
5. Any disputes that may arise in connection with performance of the concluded contract for

specific work will first be resolved amicably. If the case is referred to court, the court with local jurisdiction shall be the court determined according to PRETENDE's registered office (the above local jurisdiction does not apply to consumers).

6. PRETENDE informs that high-voltage current flows through all connections of the electrical installation of illuminated neon signs. Persons without electrical qualifications should not perform their installation or maintenance, as they are exposed to the risk of loss of life or serious bodily injury.
7. PRETENDE reserves the right to place a manufacturer's marking on each completed work in the form of a logo, trademark or nameplate. The manufacturer's marking constitutes an integral element of the work and may not be removed, covered or modified without PRETENDE's prior written consent. The manufacturer's marking may be placed in particular on the rear part of the advertising element or letter, on the supporting structure of the advertising sign, on the internal part of the housing or structure, or in another technical location that does not impair the aesthetics or character of the work. The exact location of the manufacturer's marking may be specified at the design stage or during preparation of the technical documentation of the work. In the absence of separate arrangements in the design, PRETENDE retains the right to independently determine the location of the manufacturer's marking in a manner that does not impair the aesthetics or function of the work. By accepting these General Terms and Conditions and the design of the work, the Client consents to placement of the manufacturer's marking in accordance with the above rules.

XV. INFORMATION CLAUSE

1. The controller of personal data is PRETENDE Sp. z o.o., Szczyśliwa 50, 80-176 Gdańsk, NIP: 584 280 60 02, REGON: 22-06-47-257, e-mail: kontakt@pretende.pl.
2. Personal data will be processed for purposes related to conclusion and performance of the contract on the basis of Article 6(1)(b) GDPR.
3. Personal data may be disclosed to entities authorised to receive them under separate regulations.
4. Personal data will be stored for the period necessary to achieve the purposes of processing, including until expiry of the limitation period for tax obligations, which is 5 years, and no shorter than the period indicated in archiving regulations.
5. Personal data will not be subject to automated decision-making or profiling.
6. Providing data is voluntary, but necessary to conclude the contract.
7. The person signing the contract has the right to access the content of their data and to rectify them.
8. The person signing the contract also has the right to lodge a complaint in connection with the processing of the above data with the President of the Personal Data Protection Office.